

**TERMS AND CONDITIONS FOR SCHOOL BUS SERVICE FOR STUDENTS OF PRISTINE
PRIVATE SCHOOL**

- 1) Upon review of the Transport Inquiry Form, the Transport Coordinator shall identify the closest available pick up and drop off location, indicative corresponding pickup and drop off times, applicable fees and convey the same to the inquiring parent.
- 2) Upon acceptance, Progressive Transport LLC shall issue an invoice to the parent. The invoiced total amount shall be reflective of the contract duration and unless stated otherwise, shall be for the duration of the academic year.
- 3) In case of premature discontinuation of service, parents are to email pps@protrans.ae clearly mentioning the last date of service required. In such a case, a contract Termination Fee equivalent to 1 month Transport fee will be applicable and regular transport fees will be payable till the end of the month of the last date of service or till the end of the month of the date the discontinuation email notification was received, whichever comes last.
- 4) Fees is to be paid on or before the invoiced due date. In the event of overdue fees, transport services will be suspended till the dues are settled.
- 5) At the beginning of the Academic Year and occasionally during the academic year, the routes and timings may change. Whereas we do understand this may inconvenience a few students on the bus, changes to routes are jointly authorized by the school and aims to maximise the benefit to the largest number of students.
- 6) Progressive Transport shall ensure that all vehicles used are RTA Approved School Buses that are equipped with live GPS tracking systems and Student Attendance System. Every vehicle will be exclusively operated by an RTA approved School Bus Driver and School Bus Supervisor.
- 7) Progressive Transport is authorized to change vehicles, drivers and staff without notice.
- 8) Parents are to ensure their children are available at the designated stop before the pickup time. Bus Supervisors or Drivers are not expected to send SMS, phone calls or missed calls at the time of arrival and nor is the driver expected to wait beyond the designated time.
- 9) At drop off, students from FS1 to Y6 must be collected by an authorized guardian or may alternatively disembark the bus accompanied with a sibling enrolled in the school in Y7 or above. In the event that the authorized guardian is unavailable to collect the student, the student shall be transported back to school and the parent will be required to collect the child from school. AED 100/- per hour shall be payable by the parent starting from the drop off time. Parents of student in Y5 and Y6 can opt to authorize Progressive Transport to release the child from the school in absence of a guardian by writing to pps@protrans.ae
- 10) For requests requiring your child(ren) to not be sent home via school transport on any day, parents are required to email reception@pristineschool.com at least 1 working day prior



- 11) In case of a change in residence, please write to pps@protrans.ae Please note transport will be provided subject to availability of seats on the new routes. Midyear changes to pick up or drop off location will be charged AED 52.5/- per change.
- 12) All transport requests concerns and payments should be submitted to the Transport Coordinator via pps@protrans.ae and are not accepted to be submitted to the caregivers, bus supervisors or drivers.
- 13) Parents are not allowed to ride on the school bus.
- 14) Parents agree compensate Progressive Transport LLC for any damages sustained on the bus or to other travellers because of inappropriate behaviour or actions by their child.
- 15) All students are required to wear their school issued ID cards while boarding and disembarking the bus. These cards are Rfid enabled and all students are required to tap the cards on the attendance tracking system that is installed in the vehicle. In the absence of the, the child may be denied access to the transportation service. For replacement of lost cards, please contact reception@pristineschool.com
- 16) During special activities planned by the school such as exams, sports day and other special events, students may experience alterations in their pick and drop timings. Progressive Transport, shall actively work to minimize the changes wherever possible and shall intimate parents accordingly.
- 17) Progressive Transport reserves the right to update the terms and conditions.